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Address Infection Control (§485.80). Require facilities to have a trained infection preventionist on staff that is an active member of your QAPI team! Work with your Infection Preventionist to find common ground on what Food and Nutrition Services
infection control practices should be. (i.e. room trays & use of paper products for isolation precautions, allowable cardboard in the foodservice dry storage area).
2. Integrate Freedom from Abuse, Neglect and Exploitation (§483.12) into your facility's QAPI program. Be sure the foodservice department has a QAPI plan in place and is represented at the meetings.
 Include responsibility and accountability for the QAPI program with the obligations of the governing body (§483.70 Administration). Be sure to hold the foodservice staff accountable to making your QAPI plan successful.
4. Consider Behavioral Health Services (§483.40) as it relates to residents with a history of trauma and/or posttraumatic stress disorder. Be sure to identify and assess the needs of these residents as it relates to their nutritional needs and dining environments.
5. Provide training to staff related to trauma-informed care (§483.25 Quality of Care). Develop and implement a process to assess foodservice staff competencies and skill sets as related to caring for residents with a history of trauma and/or post-traumatic stress disorder.



- Comprehensive Resident Centered Care Plans (§483.21) needs can be related to trauma-informed care. Be sure to assess and update any special Food & Nutrition Services interventions.
- 7. Make sure to implement a Facility Wide Training Requirements (§483.95) for the following topics "The 8 Pack." Communications, Resident Rights & Facility Responsibility, Abuse, Neglect & Exploitation, Quality Assurance and Performance Improvement, Infection Control, Compliance & Ethics and Behavioral Health. Know how your organization or facility is going to support these trainings. Remember, these required optors are to be implemented for new and existing staff, contractors, and
- 8. Implement a Compliance & Ethics Program (§483.85). Know it and share it with your facility/company. The CBDM has a CDM CFPP Code of Ethics that all CDMs must accept and abide by, and effective June 1, 2019, is requiring 1 Ethics CE during your 3-year certification window.
- 9. Consider your Physical Environment (§483.90). Confirm that each resident's bedside has a call system that will allow the resident to request staff assistance and the call goes directly to a staff member or centralized staff work area. Be a part of your facility, when you see a call light or hear a call, don't just walk by, assist the resident as much as possible, or at least let them know you are making sure help is on the way.
- 10. Represent Food and Nutrition Services (483.60). Show PRIDE in what you do and who you are as a leader! Hang your CDM, CFPP certificate on your wall and wear the credentials on your name badge. Demonstrate the knowledge and skills you've acquired to be a conflident professional and leader.



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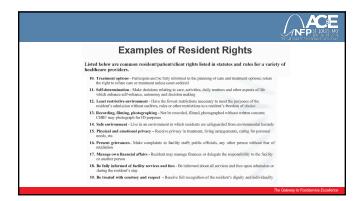
Examples of Resident Rights

Listed below are common resident/patient/client rights listed in statutes and rules for a variety of healthcare providers.

- Communication Make and receive phone calls, letters, emails, texts, etc. privately
 Confidentially Maintain confidentially of health and personal information and records; residents may approve or reduce release of information to any individual contrict the CRRP:

 Precident from labors-Not be required by the provider to perform labor that is financially beneficial to the individual service parameters are presented in the resident's individual service plan.

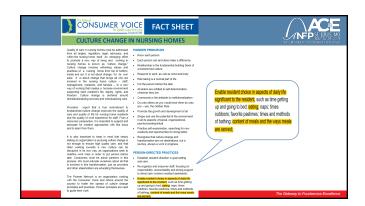
 Freedom from informational-8. For from phylical, sexual and mental abuse and neglect and from financial exploitation and misappropriation of property.
- 5. Freedom from seclusion Be free from isolation or separation
- 5. Precolour from sections are a received from medication used to restrict the freedom or movemen a resident (without practitioner order)
 Freedom from physical restraints Be free from physical restraints that restrict the freedom or movemen of a resident (without practitioner order)
- Receive medication Receive all prescribed medication in the dosage and at intervals prescribed by a
 practitioner; retain the right to refuse medication unless court-ordered
- 9. Prompt and adequate treatment Receive the correct treatment in a timely manner

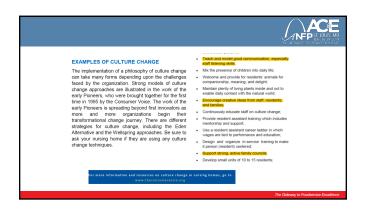






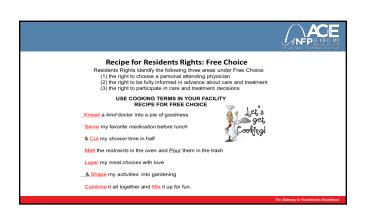












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